

## Mistreatment and Harassment

### Primary Offices

[Office of the Ombuds](#)

### Main Resources

[Student Conduct & Conflict Resolution \(SCCR\)](#)

### Definition

**Mistreatment** covers instances of racism, sexism, gender discrimination, as well as any other form of discrimination or verbal abuse. One may feel insulted or threatened based on their identity (e.g., sex, race, national origin, sexual orientation, values, etc.)

**Harassment** includes any action(s) that may be considered unwanted or annoying from one party or a group. This can consist of threats, demands, and/or feeling uncomfortable with how someone treats you. This may be systematic or a one-time occurrence.

**Physical and sexual assault are criminal acts** while harassment generally violates **civil laws**.

### Steps to Follow

#### What to do when mistreatment occurs between YOU and an Instructor/Staff Member:

- You have the option to resolve within the department
  - Physics Ombuds ([ombudsman@phys.ufl.edu](mailto:ombudsman@phys.ufl.edu) currently Amlan Biswas)
  - [Department Chair](#) (Steve Hagen)
  - [Graduate Coordinator](#) (Yoon Lee)

If you want to go **outside of the department**, contact the [Office of the Ombuds](#).

- Phone #: 352-392-1308
- Location: 31 Tigert Hall (Ground Level)
- Hours: M-F; 8 am – 5 pm.
- Email: [randerson@aa.ufl.edu](mailto:randerson@aa.ufl.edu)

The purpose of the Ombuds office is to assist students, staff, and faculty in resolving problems and conflicts that arise while interacting with the University of Florida. By considering problems **in an unbiased way**, the Ombuds works to help students and staff find solutions to university-related problems and concerns.

#### What to do when mistreatment occurs between YOU and another student:

- If there is an emergency, call 911.



You have the option to contact the [Student Conduct & Conflict Resolution \(SCCR\)](#).

- Phone #: 352-392-1361

- Location: 1404 Union Road (Peabody Hall, 2nd Level)
- Hours: M-F; 8 am – 5 pm
- [Online Contact Form](#)

As part of the Dean of Students office, the SCCR is dedicated to encouraging responsible community conduct, educating the UF community, and implementing disciplinary action in situations where **violations of the Student Conduct Code** have occurred. <https://sccr.dso.ufl.edu/policies/student-honor-code-student-conduct-code/>

**What to do if You experience Gender-Based Harassment:**

- *Responsible authorities appointed by the "Office for accessibility and gender equality" are required to report certain disclosures that fall under the title IX Category.*
- [Make a Report](#) to the Title IX Coordinator.
- Anonymous non-emergency reports can be made to the UF Compliance Hotline by calling (877) 556-5356 or by using its [online reporting service](#).
- Within the department
  - Physics Ombuds ([ombudsman@phys.ufl.edu](mailto:ombudsman@phys.ufl.edu) currently Amlan Biswas)
  - [Department Chair](#) (Steve Hagen)
  - [Graduate Coordinator](#) (Yoon Lee)